



inter<sup>360</sup>

 Stoneshield

S.C.O.P.E  
POWERED BY

Inter360 S.C.O.P.E (Schools and Companies Online Processing and Enrolment platform) is our web based administration platform that is a simple and flexible web based administration platform. It provides a seamless service and easement in successful automation.



Cloud Insurance

### What Do We Offer?

- We offer a simple and flexible partnership model which enables our partners to provide an insurance service to all of their enrollees, employees or members whilst maximising revenue opportunities under one scheme
- Our web based administration platform that brings all the stakeholders together and provides the solid launch that is necessary for a successful automation
- Allows all our sponsorship partners use of this bespoke business tool, allowing unique logging preferences for you or your staff

**This leaflet gives an introduction to our services, as well as the S.C.O.P.E technical platform.**

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### **We Put The Customer First**

Our account management always puts the customer first: we will liaise with administrators and Underwriting to finalise plan design, benefits and rates.

Upon acceptance, guide the development of insurance materials such as the insurance plan brochure, enrolment form, ID card, smart phone apps and other ancillary pieces and secure these materials from regulators prior to printing and distribution.

Co-ordinate an on-site meeting if required for plan implementation and provide regular reporting to officials.

Assist with customer service, eligibility issues, claims and participate upon request to assist with insurance regulation and questions.

### **User Base**

Stoneshield Inter360 and it's insurance implementation administrator S.C.O.P.E is ideally suited for the following groups but can be tailor made to accommodate almost any organisations:

- Private Schools, State Schools, Collges, Universities
- Organisations, Associations and Sponsorships
- Language Schools, Internships

- Work and Travel, Au Pairs, Summer/Winter Camps, Student/Scholarships Short and Long term
- Travel Administrators, providers and agents
- Large Group Employee Benefits, Travel and Personal Accident schemes, Insurance Intermediaries, Brokers and Agencies.

### **Implementation**

Clients attending a S.C.O.P.E meeting either on site, online or at our administrative office, get a first hand look at how our service centre works.

Activities allows you to discuss with our staff assigned to your account, reviewed detailed aspects of your plan including: Claims, Customer Service, Premium Accounting, Membership/Eligibility, Legal/Compliance, IT and Executive Planning.

Any unique plan nuances are documented on a client data sheet, This data sheet is published in a central location for easy access by every user as necessary. The data sheet information is also included in a final Implementation Binder which is provided to you to use as a reference throughout the policy period.

### **Advantages**

Stoneshield Inter360 are able to secure highly competitive premiums per member, per week or per day if required. This scheme platform can represent a significant saving on the prices purchased on an individual basis.

You get peace of mind that all your members have the correct level of cover, are insured with one Company and in the event of a claim you will only be dealing with one administrator.

Stoneshield Inter360 strengthens your organisation overall offering to your membership base. Within the fees paid you are providing them with insurance so they will not have to purchase this separately.

You also get protection for your organisation's revenue, administration and reputation. S.C.O.P.E will allow you to concentrate your time on your core activities, secure in the knowledge that all your members international travel needs will be insured with a AA rated insurer.

### Simply put, how would a Group Travel Program work?

- After implementation via a S.C.O.P.E meeting and or completion of a TOBA questionnaire if applicable, you can either inform us of the type of coverage you require for your members/enrolees or send us details of your current plan or review our product offerings listed on [Inter360.net/stoneshield](http://Inter360.net/stoneshield)
  - We offer flexibility – you can suggest the type of plan you require, benefits levels and required pricing structure. The product offerings can also cover associated membership levels, including facility, staff or dependants if required.
- Stoneshield Inter360 will agree a payment method for you and arrange administration privileges as required.
  - We can discuss bordereaux style management, monthly summary details showing enrolee per days/week/month etc
  - Enable electronic issuance of certificates, key facts and Policy Documentation
  - Discuss any over or underpayments being corrected at the end of the policy term
  - For certain schools, insurance can be included within the course fees, which would be paid for by the enrolees. This process ensures all of your members are insured compliantly
  - You can add//edit individual user accounts for your employees and select appropriate access levels
  - You can retail bespoke PA and Travel quotes/policies

# S.C.O.P.E

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## Cloud Insurance

**S.C.O.P.E (Schools and Companies Online Processing and Enrolment Platform) is our web based administration platform that brings all the stakeholders together and provides the solid launch that is necessary for a successful automation.**

### Highlights

- Automatic premium calculation
- Generation of quotes and policy documents
- Invoicing for monthly bordereaux payment
- Many ways of generating policies:
  1. Create single policies manually.
  2. Import Excel files / rosters, and enroll many persons at the same time
  3. Offer direct individual enrolment online (through credit card payment)
- Automatic renewal of policies
- Complete as administrative backend that enables user to manage customers/enrolees, generate reports and statistics and more
- Welcome to "The Cloud": S.C.O.P.E is always accessible from any computer, tablet or mobile

### Functionality

You will get access to the S.C.O.P.E administration module. The following features are included:

- Add/edit individual user accounts for your employees and select their appropriate access level
- Manage all your enrolees and their quotes/policies
- Flexible product definition structure, supporting infinite number of products and sub products
- Built in pricing engines. We can also provide custom calculations for more complex products
- Essentially all activities in the system are logged, available on the customer card and on aggregate levels. Relevant details are also logged, including details on the user performing the activity
- Report generator. Choose a report template, select your preferred data set (date ranges, product types and more), one click to download reports, supports various formats, including Microsoft Excel

### Functionality

- Powerful import feature: Bulk load many enrolees into the system by uploading Excel files
- Policies may also be sold directly to customers/enrolees. All major credit cards are supported. PCI DSS compliant.

- Documents (such as insurance certificates) are automatically generated (PDF format) and mailed to the customer, with your branding and templates.
- Complete white labelling support, both web design and email communication if required
- S.C.O.P.E can be integrated with a wide range of external systems using webservice technology. Policies may be automatically renewed

## Technology

- S.C.O.P.E is powered by travel-optimised version of Cloud Insurance. Cloud Insurance is a modern, yet proven insurance system. The System has been developed since 2010 in close cooperation with selected insurance companies.

S.C.O.P.E runs on durable and scalable architecture:

- Unix infrastructure
- All online communication is SSL encrypted

## System Philosophy

S.C.O.P.E has a process oriented design, for a lean and efficient workflow:

- Interface developed with the users in mind
- Large degree of customer interaction, Reduces cost and increases data quality.
- The system performs many activities that otherwise would have been performed manually by handlers. Instead of cumbersome routine activities, you can instead spend time on other activities.

**Result: More for less!**